

Top 30 Mortgage Servicers: 4Q13

(Dollars in Billions)

Rank	Servicer	Total Servicing					Market Share	Change	
		4Q13	3Q13	2Q13	1Q13	4Q12		3Q-4Q13	4Q12-13
1	Wells Fargo & Company, IA	\$1,829.45	\$1,844.17	\$1,851.39	\$1,860.09	\$1,872.79	18.5%	-0.8%	-2.3%
2	Chase, NJ	\$1,017.17	\$1,036.97	\$1,061.90	\$1,082.20	\$1,101.90	10.3%	-1.9%	-7.7%
3	Bank of America Mtg. & Affiliates, NC	\$810.53	\$890.95	\$988.58	\$1,186.42	\$1,332.38	8.2%	-9.0%	-39.2%
4	Ocwen Financial Corporation, FL	\$455.17	\$431.27	\$436.25	\$467.07	\$203.67	4.6%	5.5%	123.5%
5	Nationstar Mortgage LLC, TX	\$415.00	\$374.89	\$318.01	\$312.48	\$207.81	4.2%	10.7%	99.7%
6	Citi, MO	\$395.68	\$407.28	\$417.76	\$435.09	\$452.01	4.0%	-2.8%	-12.5%
7	US Bank Home Mortgage, MN	\$269.60	\$274.90	\$271.20	\$269.50	\$263.90	2.7%	-1.9%	2.2%
8	PHH Mortgage, NJ	\$228.00	\$227.97	\$228.64	\$181.78	\$185.14	2.3%	0.0%	23.1%
9	Walter Investment Management, FL	\$195.00	\$194.20	\$197.00	\$215.00	\$84.66	2.0%	0.4%	130.3%
10	Quicken Loans Inc., MI	\$140.50	\$137.10	\$131.50	\$123.30	\$80.10	1.4%	2.5%	75.4%
11	SunTrust Mortgage Inc., VA	\$136.82	\$139.83	\$140.22	\$142.11	\$144.68	1.4%	-2.1%	-5.4%
12	PNC Mortgage, OH	\$128.86	\$130.19	\$131.43	\$136.47	\$136.22	1.3%	-1.0%	-5.4%
13	BB&T Mortgage, NC	\$113.43	\$111.23	\$107.38	\$104.26	\$101.99	1.1%	2.0%	11.2%
14	Provident Funding, CA	\$92.00	\$114.56	\$110.71	\$100.99	\$62.90	0.9%	-19.7%	46.3%
15	Fifth Third Bank, OH	\$91.43	\$91.64	\$90.71	\$79.65	\$77.48	0.9%	-0.2%	18.0%
16	Flagstar Bank, MI	\$84.19	\$79.63	\$73.59	\$79.14	\$81.97	0.9%	5.7%	2.7%
17	PennyMac Loan Services, CA	\$78.20	\$52.90	\$44.41	\$36.17	\$28.15	0.8%	47.8%	177.8%
18	HSBC North America, IL	\$75.82	\$78.83	\$81.97	\$84.56	\$86.34	0.8%	-3.8%	-12.2%
19	EverBank, FL	\$60.71	\$60.85	\$53.30	\$50.80	\$51.33	0.6%	-0.2%	18.3%
20	Regions Financial Corp., AL	\$52.96	\$53.57	\$54.00	\$51.69	\$52.40	0.5%	-1.1%	1.1%
21	Caliber Funding, TX	\$51.86	\$41.54	\$34.99	\$13.68	\$10.54	0.5%	24.8%	392.0%
22	Capital One Financial, VA	\$44.27	\$52.18	\$54.75	\$58.00	\$60.78	0.4%	-15.2%	-27.2%
23	Navy Federal Credit Union, VA	\$38.82	\$37.66	\$36.14	\$34.83	\$32.29	0.4%	3.1%	20.2%
24	USAA Federal Savings Bank, TX	\$37.93	\$36.51	\$33.74	\$30.33	\$27.51	0.4%	3.9%	37.9%
25	Arvest Bank, AR	\$37.44	\$37.61	\$37.37	\$35.66	\$34.02	0.4%	-0.4%	10.1%
26	M&T Bank Corporation, NY	\$35.61	\$35.57	\$47.79	\$47.69	\$53.42	0.4%	0.1%	-33.3%
27	TD Bank, DE	\$33.53	\$33.10	\$32.04	\$30.88	\$29.99	0.3%	1.3%	11.8%
28	Franklin American Mortgage Company, TN	\$32.82	\$29.56	\$29.28	\$24.86	\$20.34	0.3%	11.0%	61.4%
29	OneWest Bank, CA	\$32.27	\$51.17	\$82.23	\$85.73	\$89.43	0.3%	-36.9%	-63.9%
30	Sovereign Bank NA, PA	\$30.67	\$30.92	\$31.17	\$31.43	\$31.74	0.3%	-0.8%	-3.4%
	1-4 Family Mortgages Outstanding:	\$9,875.86	\$9,863.98	\$9,852.13	\$9,878.09	\$9,929.71	100.0%	0.1%	-0.5%

Note: Some servicers include subservicing in totals. Estimates in italics. Inside Mortgage Finance's top servicer ranking is copyrighted material. Any reference to the ranking in news releases, SEC filings, internal documents, etc. should cite Inside Mortgage Finance as the source.

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